Providing a Security Information and Event Management (SIEM) System

About the Service/Feature

Installing a security incident management system in the technical work environments and networks of the government entity, which provides alerts about potential risks, security incidents and vulnerabilities

Service steps

Step 1 ➜ Log in using UAE Pass

Step 2 ➜ Submit a service request

Step 3 ➜ Receive the Rules of Engagement document from TDRA

Step 4 ➜ Fill in the form and attach the required data

Step 5 ➜ Review the application by a specialized team at the Authority

Step 6 ➜ Installing the SIEM

Category	Variation
Type	Transactional
Expected Time	30 working days
Fees	Free of charge
Audience	Government Sector
About	Installing a security incident management system in technical work and networking environments of a government entity, to provide alerts about potential risks, security incidents and vulnerabilities
Channels	Portal Smart App
Payment Channels	Not Available
Terms & conditions	Connectivity between the gov. entity and FedNet
Required Documents	No required documents

Results Require Office Visit	No
Service package	No service package
Service Complexity Level	Complex service
Service Outcome	Installing a SIEM system
Service Connectivity With Other Services	No linked services
Service Limitation	No service limitation
Service Remark	The Rules of Engagement document is shared with persons concerned in the entity, as the document contains information requested from the entity. In case of further questions, the relevant team in TDRA can be reached