

## High Performance Internet Gateway

### About the Service/Feature

This service provides secure internet to all federal government entities through a dual internet service provider, which allows for higher productivity. This service provides a unified internet connection within federal entities. The Federal Network is the main internet service provider for federal entities, which guarantees a service availability by 99.99% throughout the year

### Service steps

- Step 1** → Login using the UAE Pass
- Step 2** → Submit the service application
- Step 3** → Fill in the technical details questionnaire by the government entity
- Step 4** → Review the application and questionnaire by the Authority
- Step 5** → Get the service outcome

Category	Variation
Type	Transactional
Expected Time	5 working days
Fees	Free of Charge
Audience	Government Sector
About	Provision of secure Internet service to all federal government entities through a dual ISP solution, allowing for higher throughput. This service provides unified access to the Internet across federal entities FedNet is the main ISP of federal entities, guaranteeing 99.99% service availability all year round
Channels	Smart App TDRA Website
Payment Channels	Not Available
Terms & conditions	Availability of ad hoc networking Active connection with the service provider Attending technical discussions
Required Documents	No required documents

<b>Results Require Office Visit</b>	No
<b>Service package</b>	No service package
<b>Service Complexity Level</b>	Normal service
<b>Service Outcome</b>	Secure, high-performance Internet connection
<b>Service Connectivity With Other Services</b>	The service is linked to "Private Dedicated Connectivity" service
<b>Service Limitation</b>	This service is tailored to federal government entities for business purposes only, with each entity being provided with designated Internet Protocol addresses
<b>Service Remark</b>	No service remarks