

Customs Release Permit for Telecom Devices

About the Service/Feature

Through this service, TDRA issues custom release permits for telecommunications equipment in the UAE.

Service steps

- Step 1** → Log in using your UAEPass account.
- Step 2** → Fill-in the form and attach the required documents
- Step 3** → TDRA will review the application
- Step 4** → Receive the custom release permit

Category	Variation
Type	Transactional
Expected Time	One working hour
Fees	Free of charge
Audience	<ul style="list-style-type: none"> - Individuals - business - government entities
About	<p>Through this service, TDRA issues customs release permits for telecommunications equipment in the UAE.</p> <p>To view FAQ, Click here</p> <p>To view technical standards, Click here</p>
Channels	<ul style="list-style-type: none"> Portal Mobile Application
Payment Channels	Not Available
SDGs Goal	Industry, Innovation And Infrastructure
Terms & conditions	<p>For individuals: Device is compatible with the technical requirements approved by TDRA and published on its website</p> <p>For companies: Company must be registered with TDRA / approved device by TDRA</p>

Required Documents	<p>For individuals:</p> <ul style="list-style-type: none"> Customs documents for the shipment. Technical specifications of the devices <p>For companies:</p> <ul style="list-style-type: none"> Type Approval under the company profile. Customs Declaration. Bill of landing Packing list or invoice. <p>International or local companies attending exhibitions in UAE should submit the following documents to TDRA:</p> <ul style="list-style-type: none"> A letter from the organizer stating the company concerned will participate in the exhibition, including the name, date, location of the exhibition, and the stand number of the company. A letter of undertaking from the company addressed to TDRA stating that the devices will be returned to their source after the end of the exhibition
Results Require Office Visit	No
Service package	None
Service Complexity Level	Express
Service Outcome	Issuing custom release permit
Service Connectivity With Other Services	For companies: Register telecom supplier/Equipment Registration
Service Limitation	<p>Service may be requested by:</p> <ul style="list-style-type: none"> - Individuals who are interested in importing telecommunications equipment for personal use. - Manufacturers and suppliers of telecommunications equipment in the UAE registered with TDRA. - International and local companies attending exhibitions in the UAE
Service Remark	<p>FAQs:</p> <p>What are the types of custom release permits?</p> <ul style="list-style-type: none"> - Customs release permit for commercial purposes - Temporary customs release permit - Customs release permit for telecommunication equipment imported for personal (non-commercial) use. - Permanent customs release permit.