

## Inquiry

### About the Service/Feature

Inquire about any of TDRA's services or initiatives, or follow-up on existing requests

### Service steps

**Step 1** → Register using your UAE Pass

**Step 2** → Fill in the required data in the service application and attach supporting documents (if any)

**Step 3** → Receiving the response to the inquiry from the Authority

<b>Category</b>	Variation
<b>Type</b>	Not available
<b>Expected Time</b>	Immediately using artificial intelligence , One working day according to the submitted request
<b>Fees</b>	Free of Charge
<b>Audience</b>	Individuals, Business, Government Entities, Non-Governmental Organization
<b>About</b>	TDRA provides customers with the ability to inquire about its services, initiatives, or events, or to inquire about the status of of a current request submitted by the customer, or any other inquiries
<b>Channels</b>	Portal Mobile Application Call Center
<b>Payment Channels</b>	Not Available
<b>SDGs Goal</b>	Industry, Innovation And Infrastructure
<b>Terms &amp; conditions</b>	None
<b>Required Documents</b>	Supporting documents of the inquiry (if any)
<b>Results Require Office Visit</b>	No

<b>Service package</b>	None
<b>Service Complexity Level</b>	Express Service
<b>Service Outcome</b>	Reply to customer inquiry
<b>Service Connectivity With Other Services</b>	None
<b>Service Limitation</b>	None
<b>Service Remark</b>	None