



## **Email as a Service**

## About the Service/Feature

Providing Email as a service to government entities, using Microsoft Exchange This service provides a self-portal for entities to manage their mail account

## Service steps

Step 1 → Login using the UAE Pass

Step 2 → Submit the service application

Step 3 > Fill in the organization listing questionnaire

Step 4 Review the application and questionnaire by a specialized team at the Authority

Step 5 -> Get the the service outcome

Category	Variation
Туре	Transactional
Expected Time	1 working day
Fees	Free of charge
Audience	Government Sector
About	Providing Email as a service to government entities, using Microsoft Exchange. This service provides a self-portal for entities to manage their mail account
Channels	Smart App TDRA Website
Payment Channels	Not Available
Terms & conditions	Connected to FedNet
Required Documents	No required documents
Results Require Office Visit	No

1 27-11-2025





Service package	No service package
Service Complexity Level	Normal service
Service Outcome	Email
Service Connectivity With Other Services	The service is linked to "Private Dedicated Connectivity" and "Default Networking" services
Service Limitation	No service limitation
Service Remark	No service remarks

2 27-11-2025