Providing a Security Incident Management System (SIEM)

About the Service/Feature

Installing a security incident management system in the technical work environments and networks of the government entity, which provides alerts about potential risks, security incidents and vulnerabilities

Service steps

Step 1 → Login using the UAE Pass
Step 2 → Submit the service application
Step 3 → Receive the Rules of Engagement document from the Authority
Step 4 → Fill in the service application form and provide the required data
Step 5 → Review the application by a specialized team at the Authority
Step 6 → Install a SIEM system for the applicant

Category	Variation
Type	Transactional
Expected Time	30 working days
Fees	Free of charge
Audience	Government Sector
About	Installing a security incident management system in technical work and networking environments of a government entity, to provide alerts about potential risks, security incidents and vulnerabilities
Channels	Smart App TDRA Website
Payment Channels	Not Available
Terms & conditions	Connectivity between the gov. entity and FedNet
Required Documents	No required documents
Results Require Office Visit	No

Service package	No service package
Service Complexity Level	Complex service
Service Outcome	Installing a SIEM system
Service Connectivity With Other Services	No linked services
Service Limitation	No service limitation
Service Remark	The Rules of Engagement document is shared with persons concerned in the entity, as the document contains information requested from the entity. In case of further questions, the relevant team in TDRA can be reached