

Issuance of Telecom Service Delivery Licenses

About the Service/Feature

TDRA is the legal entity responsible for issuing licenses under the Telecommunications Law. According to the Law, operating a public telecommunications network or providing subscribers with telecommunication services and all other types of activities determined by the Board of Directors in accordance with the provisions of the Law requires obtaining a license from TDRA. The service also includes existing licensees who want to renew, amend or cancel their telecom services license.

Service steps

- Step 1** → Fill-in the licensing application
- Step 2** → Provide all the requirements
If you wish to provide satellite services, please provide us with a no-objection letter from the UAE Space Agency
- Step 3** → Pay the service fees
- Step 4** → Review the application by a specialized team at the Authority
- Step 5** → Receive the license

Category	Variation
Type	Transactional
Expected Time	It cannot be estimated as it depends on security inputs and approvals from third parties
Fees	Application fee: 10,000 AED
Audience	Business Sector
About	<p>The Telecommunications and Digital Government Regulatory Authority is the legal entity responsible for issuing licenses under the Telecommunications Law. According to the Telecommunications Decree-Law, operating a Public Telecommunications Network or providing Subscribers with Telecommunications Services and all other types of activities determined by the Board in accordance with the law requires obtaining a license from TDRA</p> <p>The service also includes existing licensees who want to renew, amend or revoke their Telecommunications Services license</p>
Channels	Email
Payment Channels	Not Available

Terms & conditions	<p>- An entity is eligible to apply for the service if the entity is:</p> <p>A company incorporated under the Commercial Companies/Business Law, and pursuant to Article 28 of the Telecom Decree-Law; must be an entity approved by the Board for the purposes of obtaining a license</p> <p>A company whose shareholders comply with the resolution recognizing the licensing of the relevant Regulated Activity</p> <p>Unless otherwise approved by the Board, the percentage of foreign shareholders in the relevant entity shall not exceed 49%, while one or more national partner(s) shall own the remaining 51%</p>
Required Documents	<p>Proof of meeting the eligibility criteria for the license</p> <p>Certified copies of the company's Articles of Association and Memorandum of Association</p> <p>Shareholder ownership structure data including information on any telecommunications services license held by any of the shareholders, whether in the UAE or abroad</p> <p>Details of the management team, including qualifications and experience in telecommunications in the country and/or abroad, if any</p> <p>Business plan, including, but not limited to:</p> <ul style="list-style-type: none"> - Type of network(s) that will be operated and type(s) of services that will be provided - Initial plan for network and service deployment including network diagrams and relevant technical details - Determine whether spectrum or numbers are required for the service, and if so, provide details of the requirements - Financing proposal and/or financial feasibility studies <p>Benefits to the UAE economy from the proposal</p> <p>If you wish to provide satellite services, please provide us with a no-objection letter from the UAE Space Agency</p> <p>Any other information in support of the request</p>
Results Require Office Visit	No
Service package	No service package
Service Complexity Level	Complex Service
Service Outcome	License to provide Telecommunications Services
Service Connectivity With Other Services	No linked services
Service Limitation	<p>The applicant must comply with the following:</p> <ul style="list-style-type: none"> - Application for approval to establish the company to be licensed under Article 28 of the Telecommunications Law. Approval of establishment/incorporation shall not be considered an indication of approval of any license requested thereafter - If the applicant wishes to obtain an exemption from any provision of the Commercial Companies/Business Law