



Inquiry

About the Service/Feature

Inquire about any of TDRA's services or initiatives, or follow-up on existing requests

Service steps

- Step 1 -> Log in using UAEPass (for digital channels)
- Step 2 > Fill-in the required information and attach the supportive documents (if available)
- Step 3 A specialized team from TDRA will review the inquiry
- Step 4 > Receive TDRA's response

Category	Variation
Туре	Not available
Expected Time	One working Day
Fees	Free of charge
Audience	- Individual - Business - Government Entities
About	TDRA provides customers with the ability to inquire about its services, initiatives, or events, or to inquire about the status of a current request already submitted by the customer, or any other inquiries.
Channels	Mobile Application TDRA Website Call Center
Payment Channels	Not Available
SDGs Goal	Quality Education
Terms & conditions	None



هيئة تنظيم الاتصالات والحكومة الرقمية TELECOMMUNICATIONS AND DIGITAL GOVERNMENT REGULATORY AUTHORITY



Required Documents	Supportive documents, if available.
Results Require Office Visit	No