

## Issue Licenses to Provide Telecommunication Services

### About the Service/Feature

TDRA is the legal entity responsible for issuing licenses under the Telecommunications Law. According to the Law, operating a public telecommunications network or providing subscribers with telecommunication services and all other types of activities determined by the Board of Directors in accordance with the provisions of the Law requires obtaining a license from TDRA. The service also includes existing licensees who want to renew, amend or cancel their telecom services license.

### Service steps

- Step 1** → Fill-in the licensing application
- Step 2** → Provide all the requirements  
If you wish to provide satellite services, please provide us with a no-objection letter from the UAE Space Agency
- Step 3** → Pay the service fees
- Step 4** → Review the application by a specialized team at the Authority
- Step 5** → Receive the license

Category	Variation
Type	Transactional
Expected Time	Not possible to specify due to other entities' approvals
Fees	AED 10,000
Audience	Business
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Channels	Email
Payment Channels	Not Available

<b>Terms &amp; conditions</b>	<p>The entity is eligible to apply for the service if the entity is:</p> <ul style="list-style-type: none"> <li>- A company established under the Commercial Business Law, and in accordance with Article 28 of the Telecommunications Law; must be an entity approved by the Board of Directors for the purposes of obtaining a license</li> <li>- A company whose shareholders comply with the resolution approving the licensing of the relevant regulated activity.</li> <li>- Unless otherwise approved by the Board of Directors, the percentage of foreign shareholders in the relevant entity shall not exceed 49%, while one or more national partners shall own the remaining 51%.</li> </ul>
<b>Required Documents</b>	<ul style="list-style-type: none"> <li>- Proof of meeting the eligibility criteria for obtaining a license</li> <li>- Certified copies of the company's articles of association and memorandum of association</li> <li>- Shareholder ownership structure data including information on any telecommunications services license held by any shareholder, whether in the UAE or abroad</li> <li>- Details of the management team, including qualifications and experience in the field of communications in the country and/or abroad, if any</li> <li>- Business plan including, but not limited to: <ul style="list-style-type: none"> <li>▪ The type of network(s) that will be operated and the type(s) of services that will be provided.</li> <li>▪ Initial plan for network and service deployment including network diagrams and relevant technical details</li> <li>▪ Determine whether spectrum or numbers are required for the service and if so, provide details of the requirements.</li> <li>▪ Financing proposal and/or financial feasibility studies</li> </ul> </li> <li>- Benefits to the UAE economy from the proposal</li> <li>- Any other information that supports the request.</li> </ul>
<b>Results Require Office Visit</b>	No
<b>Service package</b>	None
<b>Service Complexity Level</b>	Complex Service
<b>Service Outcome</b>	Telecommunications Services License
<b>Service Connectivity With Other Services</b>	None

<p><b>Service Limitation</b></p>	<p>The applicant must comply with the following:</p> <ul style="list-style-type: none"> <li>- Application for approval to establish the company to be licensed under Article 28 of the Telecommunications Law. Approval of the establishment shall not be considered an indication of approval of any license that may be requested thereafter.</li> <li>- If the applicant wishes to obtain an exemption from any provision of the Commercial Business Law</li> </ul>
<p><b>Service Remark</b></p>	<ul style="list-style-type: none"> <li>- The Authority shall determine the procedures to be followed for granting licenses, and these procedures may include competitive selection processes including, but not limited to, auctions, sealed bids, or any competitive selection process through which the Authority evaluates the merits of each competitor.</li> </ul>