Block or Unblock Websites

About the Service/Feature

The prohibited content is defined as any content that is contrary to the public interest, public morality, public order, public and national security, Islam morality or is otherwise prohibited by any applicable UAE law, regulation, procedure, order or requirement, as more specifically described in each of the Prohibited Content Categories, Here. The service allows customers to request that service providers block or unblock websites violating UAE laws.

Service steps

Step 1 → Log in using UAE Pass

Step 2 → Fill in the service form

Step 3 → Attach all the required documents

Step 4 → TDRA will review the request and inspect the content

Step 5 → TDRA will respond to the customer regarding the action taken

Category	Variation
Type	Transactional
Expected Time	From 3 to 10 working days
Fees	Free of charge
Audience	Individuals, Business, Government Entities
About	The service allows customers to request that service providers block or unblock websites violating UAE laws.
Channels	Smart App TDRA Website
Payment Channels	Not Available
Terms & conditions	None

Required Documents	Individuals and business: A list of violating links that should be blocked or unblocked (specific section link or the whole website link, as the case) A short summary about the nature of violating content or the reason for the request to block or unblock the content. Deciding the required action "block or unblock" Government entities: The requesting entity has to send an official letter, including the following: A list of violating links that should be blocked or unblocked (specific section link or the whole website link, as the case) A reference copy of the violating content A short summary about the nature of violating content or the reason for the request to block or unblock the content. The legal text stating that the content is in violation of the law. Deciding the required action "block or unblock"
Results Require Office Visit	No
Service package	None
Service Complexity Level	Complex Service
Service Outcome	Approving to block or unblock websites
Service Connectivity With Other Services	None
Service Limitation	None