

## Email as a Service

### About the Service/Feature

Providing Email as a service to government entities, using Microsoft Exchange. This service provides a self-portal for entities to manage their mail account.

### Service steps

- Step 1** → Login using the UAE Pass
- Step 2** → Submit the service application
- Step 3** → Fill in the organization listing questionnaire
- Step 4** → Review the application and questionnaire by a specialized team at the Authority
- Step 5** → Get the service outcome

Category	Variation
Type	Transactional
Expected Time	1 working day
Fees	Free of charge
Audience	Government Sector
About	Providing Email as a service to government entities, using Microsoft Exchange. This service provides a self-portal for entities to manage their mail account.
Channels	Smart App TDRA Website
Payment Channels	Not Available
Terms & conditions	Connected to FedNet
Required Documents	No required documents
Results Require Office Visit	No

<b>Service package</b>	No service package
<b>Service Complexity Level</b>	Normal service
<b>Service Outcome</b>	Email
<b>Service Connectivity With Other Services</b>	The service is linked to "Private Dedicated Connectivity" and "Default Networking" services
<b>Service Limitation</b>	No service limitation
<b>Service Remark</b>	No service remarks