

## Report a Cyber Incident

### About the Service/Feature

This service allowed the government entities to report an incident to be investigated by the TDRA team.

### Service steps

- Step 1** → Login using the UAE Pass
- Step 2** → Submit the service application
- Step 3** → Fill in the service application form and attach the required documents
- Step 4** → Review the application by a specialized at the Authority
- Step 5** → Proceed with the Cyber incident response procedures
- Step 6** → Obtain a detailed report about the incident

<b>Category</b>	Variation
<b>Type</b>	Transactional
<b>Expected Time</b>	3 - 90 working days
<b>Fees</b>	Free of charge
<b>Audience</b>	Government Sector
<b>About</b>	Providing a cyber-incident response service by investigating the incident and presenting the results/findings/outcome to the government entity requesting the service, in addition to analyzing the indicators of compromise (IoCs) provided by the entity and supplying it with a report on the findings. The service also allows the removal of fraudulent and malicious websites, in cooperation with relevant international authorities
<b>Channels</b>	Smart App TDRA Website
<b>Payment Channels</b>	Not Available
<b>Terms &amp; conditions</b>	No service conditions
<b>Required Documents</b>	Provision of IoCs data

<b>Results Require Office Visit</b>	No
<b>Service package</b>	No service package
<b>Service Complexity Level</b>	Complex service
<b>Service Outcome</b>	<ul style="list-style-type: none"><li>- Providing the client with a detailed report on the cyber incident, in addition to the results of the IoCs analysis</li><li>- Removal of fraudulent and malicious websites</li></ul>
<b>Service Connectivity With Other Services</b>	No linked services
<b>Service Limitation</b>	No service limitation
<b>Service Remark</b>	No service remarks