

High Performance Internet Gateway

About the Service/Feature

This service provides secure internet to all federal government entities through a dual internet service provider, which allows for higher productivity. This service provides a unified internet connection within federal entities. The Federal Network is the main internet service provider for federal entities, which guarantees a service availability by 99.99% throughout the year

Service steps

- Step 1** → Login using the UAE Pass
- Step 2** → Submit the service application
- Step 3** → Fill in the technical details questionnaire by the government entity
- Step 4** → Review the application and questionnaire by the Authority
- Step 5** → Get the service outcome

Category	Variation	
Type	Transactional	
Expected Time	5 working days	
Fees		Free of Charge
Audience	Government Sector	
About	Provision of secure Internet service to all federal government entities through a dual ISP solution, allowing for higher throughput. This service provides unified access to the Internet across federal entities FedNet is the main ISP of federal entities, guaranteeing 99.99% service availability all year round	
Channels	Smart App TDRA Website	
Payment Channels	Not Available	
Terms & conditions	Availability of ad hoc networking Active connection with the service provider Attending technical discussions	
Required Documents	No required documents	

Results Require Office Visit	No
Service package	No service package
Service Complexity Level	Normal service
Service Outcome	Secure, high-performance Internet connection
Service Connectivity With Other Services	The service is linked to "Private Dedicated Connectivity" service
Service Limitation	This service is tailored to federal government entities for business purposes only, with each entity being provided with designated Internet Protocol addresses
Service Remark	No service remarks