Report a Cyber Incident

About the Service/Feature

This service allowed the government entities to report an incident to be investigated by the TDRA team.

Service steps

Step 1 → Login using the UAE Pass
Step 2 → Submit the service application
Step 3 → Fill in the service application form and attach the required documents
Step 4 → Review the application by a specialized at the Authority
Step 5 → Proceed with the Cyber incident response procedures
Step 6 → Obtain a detailed report about the incident

Category	Variation
Type	Transactional
Expected Time	3 - 90 working days
Fees	Free of charge
Audience	Government Sector
About	Providing a cyber-incident response service by investigating the incident and presenting the results/findings/outcome to the government entity requesting the service, in addition to analyzing the indicators of compromise (IoCs) provided by the entity and supplying it with a report on the findings. The service also allows the removal of fraudulent and malicious websites, in cooperation with relevant international authorities
Channels	Smart App TDRA Website
Payment Channels	Not Available
Terms & conditions	No service conditions
Required Documents	Provision of IoCs data

Results Require Office Visit	No
Service package	No service package
Service Complexity Level	Complex service
Service Outcome	- Providing the client with a detailed report on the cyber incident, in addition to the results of the IoCs analysis - Removal of fraudulent and malicious websites
Service Connectivity With Other Services	No linked services
Service Limitation	No service limitation
Service Remark	No service remarks