

## UX Experience Testing - UX LAB

### About the Service/Feature

This service allowed the government entities to apply for the User Experience Testing - UX Lab request provided by TDRA.

### Service steps

**Submit Request** → Click on Start Service and then log in using your credential or create a new account

Type	Not available
Expected Time	We aim to resolve your dispute within 5 working days
Fees	Free of charge
Channels	Portal Smart App TDRA Website
Payment Channels	Not Available
Terms & conditions	The consumer should: Take the reference number "if available" of the complaint In case the complaint is not resolved by the service provider, raise it with TDRA Attach the required documents
Required Documents	Not Available
Results Require Office Visit	No