Issue Licences to Provide Telecommunication Services

About the Service/Feature

TDRA is the legal entity responsible for issuing licenses under the Telecommunications Law. According to the Law, operating a public telecommunications network or providing subscribers with telecommunication services and all other types of activities determined by the Board of Directors in accordance with the provisions of the Law requires obtaining a license from TDRA. The service also includes existing licensees who want to renew, amend or cancel their telecom services license.

Service steps

Step 1 → Fill in the licensing application

Step 2 → Provide the required data and documents

Step 3 → Pay service fees

Step 4 → Audit the license application

Step 5 → Obtain a license to provide telecommunications services

Category	Variation
Type	Transactional
Expected Time	It cannot be estimated as it depends on security inputs and approvals from third parties
Fees	Application fee: 10,000 AED
Audience	Business Sector
About	The Telecommunications and Digital Government Regulatory Authority is the legal entity responsible for issuing licenses under the Telecommunications Law. According to the Telecommunications Decree-Law, operating a Public Telecommunications Network or providing Subscribers with Telecommunications Services and all other types of activities determined by the Board in accordance with the law requires obtaining a license from TDRA The service also includes existing licensees who want to renew, amend or revoke their Telecommunications Services license
Channels	TDRA Website
Payment Channels	Not Available

Terms & conditions	An entity is eligible to apply for the service if the entity is: A company incorporated under the Commercial Companies/Business Law, and pursuant to Article 28 of the Telecom Decree-Law; must be an entity approved by the Board for the purposes of obtaining a license A company whose shareholders comply with the resolution recognizing the licensing of the relevant Regulated Activity Unless otherwise approved by the Board, the percentage of foreign shareholders in the relevant entity shall not exceed 49%, while one or more national partner(s) shall own the remaining 51%
Required Documents	Proof of meeting the eligibility criteria for the license Certified copies of the company's Articles of Association and Memorandum of Association Shareholder ownership structure data including information on any telecommunications services license held by any of the shareholders, whether in the UAE or abroad Details of the management team, including qualifications and experience in telecommunications in the country and/or abroad, if any Business plan, including, but not limited to: - Type of network(s) that will be operated and type(s) of services that will be provided - Initial plan for network and service deployment including network diagrams and relevant technical details - Determine whether spectrum or numbers are required for the service, and if so, provide details of the requirements -Financing proposal and/or financial feasibility studies Benefits to the UAE economy from the proposal If you wish to provide satellite services, please provide us with a no-objection letter from the UAE Space Agency Any other information in support of the request
Results Require Office Visit	No
Service package	No service package
Service Complexity Level	Complex Service
Service Outcome	License to provide Telecommunications Services
Service Connectivity With Other Services	No linked services
Service Limitation	The applicant must comply with the following: - Application for approval to establish the company to be licensed under Article 28 of the Telecommunications Law. Approval of establishment/incorporation shall not be considered an indication of approval of any license requested thereafter - If the applicant wishes to obtain an exemption from any provision of the Commercial Companies/Business Law

Service Remark	- TDRA shall determine the procedures to be followed for granting licenses, and these procedures may include competitive selection processes including, but not limited to, auctions, sealed bids, or any competitive selection process through which TDRA evaluates the merits of each competitor