

Report a Cyber Incident

About the Service/Feature

This service allowed the government entities to report an incident to be investigated by the TDRA team.

Service steps

- Step 1** → Log in using UAE Pass
- Step 2** → Submit a service request
- Step 3** → Fill-in the form and provide the required data
- Step 4** → TDRA will the submitted request and data provided
- Step 5** → Processing the cyber incident response
- Step 6** → Receiving a detailed report about the incident

Category	Variation
Type	Transactional
Expected Time	3 - 90 working days
Fees	Free of charge
Audience	Government entities
About	Providing a cyber-incident response service by investigating the incident and presenting the results to the government entity requesting the service, in addition to analyzing the IOCs provided by the entity and providing a report on the findings. The service also allows the removal of fraudulent and harmful websites in cooperation with the competent international authorities
Channels	Portal Mobile Application
Payment Channels	Not Available
Terms & conditions	None
Required Documents	Providing IOCs data

Results Require Office Visit	No
Service package	None
Service Complexity Level	Complex Service
Service Outcome	<ul style="list-style-type: none"> - Providing the customer with a detailed report on the cyber incident in addition to the results of the IOCs analysis - Removing fraudulent and malicious websites
Service Connectivity With Other Services	None
Service Limitation	None
Service Remark	None