

Inquiry

About the Service/Feature

Inquire about any of TDRA's services or initiatives, or follow-up on existing requests

Service steps

- Step 1** → Login using the UAE Pass
- Step 2** → Fill in the service application form and attach supporting documents (if any)
- Step 3** → Receive the response to the inquiry from the Authority

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| Category | Variation |
| Type | Not available |
| Expected Time | Immediately using artificial intelligence, 1 working day according to the submitted request |
| Fees | Free of charge |
| Audience | Individuals Business Sector Government Sector Non-Governmental Organization |
| About | TDRA provides customers with the ability to inquire about its services, initiatives, or events, or to inquire about the status of an already submitted service request, or any other inquiries. |
| Channels | Portal Smart App Contact Center |
| Payment Channels | Not Available |
| SDGs Goal | Industry, Innovation And Infrastructure |
| Terms & conditions | No service conditions |
| Required Documents | Supporting documents of the inquiry (if any) |

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| Results Require Office Visit | No |
| Service package | No service package |
| Service Complexity Level | Express service |
| Service Outcome | Respond to customer inquiry |
| Service Connectivity With Other Services | No linked services |
| Service Limitation | No service limitation |
| Service Remark | No service remarks |