

## Information Security Awareness Sessions

### About the Service/Feature

The service provides government entities with awareness lectures on different subjects of cybersecurity. It aims to make the public aware of the best practices in this field and related risks.

### Service steps

- Step 1** → Login using the UAE Pass
- Step 2** → Submit for the service application
- Step 3** → Fill in the applicant's data table/spreadsheet
- Step 4** → Fill in the lecture application form via the lecture reservation system
- Step 5** → Review the application by a specialized team at the authority
- Step 6** → Get the lecture schedule from the instructor
- Step 7** → If the lecture is remote, the lecture link must be sent to the instructor by the applicant
- Step 8** → If lecture is in-person, the lecture location details must be shared with the instructor by the applicant
- Step 9** → Conduct lectures according to the timeline set by the instructor

Category	Variation
Type	Transactional
Expected Time	1 working day
Fees	Free of Charge
Audience	Government Sector
About	Provision of awareness lectures to government entities covering various cybersecurity topics, with the aim of introducing attendees to best practices and related risks in this field
Channels	Smart App TDRA Website
Payment Channels	Not Available
Terms & conditions	The customer must fill out the applicant spreadsheet / data table to create a new account in the lecture reservation system

<b>Required Documents</b>	No required documents
<b>Results Require Office Visit</b>	No
<b>Service package</b>	No service package
<b>Service Complexity Level</b>	Normal Service
<b>Service Outcome</b>	Awareness lectures schedule
<b>Service Connectivity With Other Services</b>	No linked services
<b>Service Limitation</b>	<ul style="list-style-type: none"><li>- Service is only for government entity employees</li><li>- Lectures are given in Arabic and English</li><li>- Lecture duration is one hour only</li><li>- Maximum of 2 lectures per day</li></ul>
<b>Service Remark</b>	The Authority has 12 topics related to information security