

mSurvey

About the Service/Feature

The service provides a tool for composing surveys for the government entity. That tool enables the entity to reach the target audience and allows the public to provide their opinions easily and transparently.

Service steps

- Step 1** → Login using the UAE Pass
- Step 2** → Submit the service application
- Step 3** → Attach all required documents
- Step 4** → Review the application by a specialized team at the Authority
- Step 5** → Activate the mSurvey system account and receive the account details

Category	Variation
Type	Transactional
Expected Time	1 working day
Fees	Free of Charge
Audience	Government Sector
About	Provision of a tool for building/constructing surveys for government entities interested in conducting opinion polls, enabling such entities to reach the target audience and allowing the public to express their views easily and transparently
Channels	Portal Smart App
Payment Channels	Not Available
Terms & conditions	No previous account of the government entity on the platform
Required Documents	Entity's logo
Results Require Office Visit	No

Service package	No service package
Service Complexity Level	Normal service
Service Outcome	mSurvey tool
Service Connectivity With Other Services	No linked services
Service Limitation	No service limitation
Service Remark	The smart database can be consulted at any time to use preset/ready-made questionnaires/surveys or create a new one. It also gives decision makers the ability to analyze results/findings and statistics after conducting questionnaires/surveys