



## **Information Security Awareness Sessions**

## About the Service/Feature

The service provides government entities with awareness lectures on different subjects of cybersecurity. It aims to make the public aware of the best practices in this field and related risks.

## Service steps

Step 1 → Log in using your UAE Pass account

Step 2 > Apply for the service

Step 3 > Fill in the applicant's data table

Step 4 → Fill in the lecture request form via the lecture booking system

Step 5 → The request to be reviewed by TDRA

Step 6 The trainer will send the lectures timetable

Step 7 If the lecture is given remotely, its link should be sent by the applicant to the trainer

Step 8 > If the lecture is given face-to-face, details of the lecture location should be sent to the trainer

Step 9 -> Lectures will be arranged according to the schedule set by the trainer

Category	Variation
Туре	Transactional
Expected Time	1 working day
Fees	Free of Charge
Audience	Government entities
About	The service provides government entities with awareness lectures on different subjects of cybersecurity. It aims to make the public aware of the best practices in this field and related risks.
Channels	Mobile Application TDRA Website
Payment Channels	Not Available
Terms & conditions	The customer must fill in the applicant's data table to create a new account in the lecture booking system.

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Required Documents	None
Results Require Office Visit	No
Service package	None
Service Complexity Level	Normal
Service Outcome	Awareness lectures schedule
Service Connectivity With Other Services	None
Service Limitation	<ul> <li>The service is available to government entities employees only</li> <li>Lectures are available in both Arabic and English</li> <li>The duration of the lecture is one hour only</li> <li>A maximum of 2 lectures are offered per day</li> </ul>
Service Remark	TDRA has 12 topics related to information security

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