

# Custom Release Permit for Telecom Devices

## About the Service/Feature

Through this service, TDRA issues custom release permits for telecommunications equipment in the UAE

### Service steps

- Step 1** → Log in using UAE Pass
- Step 2** → Fill in the service application
- Step 3** → Attach all required documents
- Step 4** → Review the application by specialized team at the Authority
- Step 5** → Obtain a customs release permit

<b>Category</b>	Variation
<b>Type</b>	Transactional
<b>Expected Time</b>	One working hour
<b>Fees</b>	Free of Charge
<b>Audience</b>	Individuals, Business, Government Entities
<b>About</b>	Through this service, TDRA issues customs release permits for telecommunications equipment in the UAE
<b>Channels</b>	Portal Mobile Application
<b>Payment Channels</b>	Not Available
<b>SDGs Goal</b>	Industry, Innovation And Infrastructure
<b>Terms &amp; conditions</b>	For Individuals: A device that complies with the technical requirements approved by the Authority and published on its website. For Business: The company must be registered with the Authority and the devices must be approved by the Authority.

<b>Required Documents</b>	<ul style="list-style-type: none"> <li>- Documents required from individuals: <ul style="list-style-type: none"> <li>• Customs documents for the shipment</li> <li>• Technical specifications of the devices.</li> </ul> </li> <li>- Documents required from business: <ul style="list-style-type: none"> <li>• The device approved in the company account</li> <li>• Customs declaration</li> <li>• Bill of lading</li> <li>• Device specifications</li> <li>• Shipping lists or invoices</li> </ul> </li> <li>- As for business wishing to participate in exhibitions held within the country, whether they are business from outside the country or inside the country, they must adhere to the following: <ul style="list-style-type: none"> <li>• A letter from the organizing body indicating that the concerned company is participating in the exhibition and specifying the name of the exhibition, its location, its date, and the company's platform number</li> <li>• A letter of undertaking from the company addressed to the Authority stating that the devices will be returned to their source after the end of the exhibition.</li> </ul> </li> </ul>
<b>Results Require Office Visit</b>	No
<b>Service package</b>	None
<b>Service Complexity Level</b>	Express Service
<b>Service Outcome</b>	Customs release declaration
<b>Service Connectivity With Other Services</b>	The service is linked to "Register Telecom Supplier" and "Register and Approve Telecommunication Equipment"
<b>Service Limitation</b>	<p>The service is requested by:</p> <ul style="list-style-type: none"> <li>- Individuals wishing to import telecommunications equipment for personal use.</li> <li>- Manufacturers and suppliers of telecommunications equipment in the country, and registered with the Authority.</li> <li>- Governments and Business wishing to participate in exhibitions held within the country (whether the Business are from outside the country or inside it).</li> </ul>
<b>Service Remark</b>	<p>Frequently asked questions:</p> <p>What are the types of customs clearance permits?</p> <ul style="list-style-type: none"> <li>- Customs clearance declaration for commercial purposes.</li> <li>- Temporary customs clearance declaration.</li> <li>- Customs clearance declaration for imported telecommunications equipment for personal (non-commercial) use.</li> <li>- Permanent customs clearance declaration.</li> </ul>