

Cancel a service in existing License

About the Service/Feature

This service enable the cancellation of a (Qualified) Trust Service from a valid license of (Qualified) Trust Service Providers.

Service steps

- Step 1** → Submit the application through available service channels.
- Step 2** → Complete the application form and provide the necessary data and documents.
- Step 3** → Pay the fees via available payment channels.
- Step 4** → TDRA will receive and review the application.
- Step 5** → Obtain the license.

Category	Variation
Type	Transactional
Expected Time	Within 30 days from the date of application completion.
Fees	To be announced
Audience	(Qualified) Trust Service Providers licensed by TDRA
About	This service enable the cancellation of a (Qualified) Trust Service from a valid license of (Qualified) Trust Service Providers.
Channels	Mobile Application TDRA Website Email
Payment Channels	E-Payment Bank Transfer

Terms & conditions	<ul style="list-style-type: none"> ▪ The Licensee shall not suspend any of its activities or services without obtaining prior approval from the Authority. ▪ The Licensee must notify the Authority of its desire to suspend the provision of any, all, or part of the Trust Services or Qualified Trust Services for no less than three (3) months before the planned termination date. ▪ The application fee is non-refundable, regardless of the application outcome, whether approved or rejected. ▪ TDRA reserves the right to reject applications not meeting requirements within 60 days from the submission date. ▪ In the event of approval: <ol style="list-style-type: none"> 1. The service will be removed from the existing license without changing the license expiry date. 2. The licensee must follow the procedures for activating the approved termination plan. 3. The Licensee must inform the public, including the subscribers and Relying Parties, of its desire to suspend the provision of any, all, or part of its services for a period of no less than two (2) months before the planned termination date, and after obtaining the Authority's approval.
Required Documents	<p>Submit updated documents and fulfill all requirements. Successfully complete the application fee payment on TDRA's portal.</p>
Results Require Office Visit	No
Service package	Trust Service Provider License
Service Complexity Level	Complex
Service Outcome	<ul style="list-style-type: none"> ▪ Trust Service Provider License ▪ Qualified Trust Service Provider License ▪ Amendment to the UAE Trust List
Service Connectivity With Other Services	Issue Trust Service Provider License
Service Limitation	(Qualified) Trust Service Providers licensed by TDRA