

# Customs Release Permit for Telecommunication Devices

## About the Service/Feature

Through this service, TDRA issues custom release permits for telecommunications equipment in the UAE

### Service steps

- Step 1** → Login using the UAE Pass
- Step 2** → Fill in the service application form and attach all required documents
- Step 3** → The application will be reviewed by a specialized team at the Authority
- Step 4** → Obtain the customs release permit

<b>Category</b>	Variation
<b>Type</b>	Transactional
<b>Expected Time</b>	1 working hour
<b>Fees</b>	Free of Charge
<b>Audience</b>	Individuals Business sector Government sector
<b>About</b>	Through this service, TDRA issues customs release permits for telecommunications equipment in the UAE
<b>Channels</b>	Smart App TDRA Website
<b>Payment Channels</b>	Not Available
<b>SDGs Goal</b>	Industry, Innovation And Infrastructure
<b>Terms &amp; conditions</b>	For individuals: A device compatible with the technical requirements adopted by TDRA and published on its website For companies: The company is registered with TDRA, and the devices are certified by TDRA

<p><b>Required Documents</b></p>	<p><u>Documents required of individuals:</u></p> <ul style="list-style-type: none"> <li>Customs documents of the shipment</li> <li>Technical specifications of the devices</li> </ul> <p><u>Documents required of businesses:</u></p> <ul style="list-style-type: none"> <li>The approved device in the company's account</li> <li>Customs declaration</li> <li>Bill of lading</li> <li>Device specifications</li> <li>Shipping lists or invoices</li> </ul> <p>- As for companies wishing to participate in exhibitions held within the country, whether the companies are from abroad or inside the country, they must adhere to the following:</p> <ul style="list-style-type: none"> <li>Obtaining a letter from the organizer indicating that the company concerned is participating in the exhibition organized, together with specifying the exhibition name, venue, date, and the company's platform number</li> <li>A letter of undertaking from the company addressed to TDRA mentioning that the equipment will be returned to its source following the exhibition's end</li> </ul>
<p><b>Results Require Office Visit</b></p>	<p>No</p>
<p><b>Service package</b></p>	<p>No service package</p>
<p><b>Service Complexity Level</b></p>	<p>Express service</p>
<p><b>Service Outcome</b></p>	<p>Customs release permit</p>
<p><b>Service Connectivity With Other Services</b></p>	<p>The service is linked to "Register Telecom Supplier" service and "Register and Approve Telecommunication Equipment" service</p>
<p><b>Service Limitation</b></p>	<p>The service is requested by:</p> <ul style="list-style-type: none"> <li>- individuals wanting to import telecom equipment for personal use</li> <li>- Manufacturers and suppliers of telecom equipment in the State, and registered with TDRA</li> <li>- Governments and companies wishing to participate in exhibitions held within the State (whether the companies are from abroad or within the State)</li> </ul>
<p><b>Service Remark</b></p>	<p>Types of Customs Clearance Permits:</p> <ul style="list-style-type: none"> <li>- Customs Clearance Permit for Commercial Purposes</li> <li>- Temporary Customs Clearance Permit</li> <li>- Customs Clearance Permit for Imported Telecommunications Devices for Personal use (Non-Commercial)</li> <li>- Permanent Customs Clearance Permit</li> </ul>