

## Accredited Registrar Technical Support Service

### About the Service/Feature

TDRA provides the necessary technical information to the accredited registrars and respond to their inquiries through a specialized team

### Service steps

- Step 1** → Register using UAE Pass
- Step 2** → Send requests and inquiries to the technical support team, including supporting documents (if any)
- Step 3** → Review the application by a specialized team at the Authority
- Step 4** → Get the necessary response and support from the Authority

<b>Category</b>	Auxiliary
<b>Type</b>	Transactional
<b>Expected Time</b>	2 working days
<b>Fees</b>	Free of charge
<b>Audience</b>	Business
<b>About</b>	TDRA provides the necessary technical information to the accredited registrars and respond to their inquiries through a specialized team
<b>Channels</b>	Portal
<b>Payment Channels</b>	Not Available
<b>Terms &amp; conditions</b>	The dealer must be a registered and accredited dealer
<b>Required Documents</b>	None
<b>Results Require Office Visit</b>	No
<b>Service package</b>	None

<b>Service Complexity Level</b>	Normal Service
<b>Service Outcome</b>	Receipt
<b>Service Connectivity With Other Services</b>	The service is linked to "Accredited Domain Registrar License" service
<b>Service Limitation</b>	This service is relevant to accredited domain registrars only
<b>Service Remark</b>	None