



## **Phishing Assessment**

## About the Service/Feature

Measuring the extent to which employees respond to fraudulent messages, by sending fake messages and persuading them to send their private information or open links and attachments. A report is provided to the entity on who opened the email and clicked on the link, and who provided their private information. The report helps in assessing the level of employees awareness on security risks

## Service steps

Step 1	→ Login using the UAE Pass
Step 2	→ Submit the service application
Step 3	→ Receive the Rules of Engagement document from the Authority
Step 4	Fill in the service application form and provide the required data

Step 5 The application and data will be reviewed by a specialized team at the Authority

Step 6 → Proceed with the anti-phishing process

Step 7 > Obtain the employee security risk awareness assessment report

Category	Variation
Туре	Transactional
<b>Expected Time</b>	11 working days
Fees	Free of charge
Audience	Government Sector
About	Measuring the extent to which employees respond to fraudulent messages, by sending fake messages and persuading them to send their private information or open links and attachments. A report is provided to the entity about who opened the email, clicked the link, and provided their private information. The report helps in understanding the extent of employee awareness of security risks
Channels	Smart App TDRA Website
Payment Channels	Not Available
Terms & conditions	Allowing TDRA access to the network and servers of the government entity requesting the service

1 28-11-2025





Required Documents	Availability of email data and information for the study sample from staff of the government entity requesting the service
Results Require Office Visit	No
Service package	No service package
Service Complexity Level	Complex service
Service Outcome	Employee security risk awareness assessment report
Service Connectivity With Other Services	No linked services
Service Limitation	No service limitation
Service Remark	The Rules of Engagement document is shared with persons concerned in the entity, as the document contains information requested from the entity. In case of further questions, the relevant team in TDRA can be reached

2 28-11-2025