

## High performance internet gateway

### About the Service/Feature

This service provides secure internet to all federal government entities through a dual internet service provider, which allows for higher productivity. This service provides a unified internet connection within federal entities. The Federal Network is the main internet service provider for federal entities, which guarantees a service availability by 99.99% throughout the year

### Service steps

- Step 1** → Log in using your UAE Pass account
- Step 2** → Submitting the service application
- Step 3** → Completing the required survey
- Step 4** → The application and survey to be reviewed by TDRA
- Step 5** → Getting the service output

<b>Category</b>	Variation
<b>Type</b>	Transactional
<b>Expected Time</b>	5 working days
<b>Fees</b>	Free of Charge
<b>Audience</b>	Government entities
<b>About</b>	<p>This service provides secure internet to all federal government entities through a dual internet service provider, which allows for higher productivity. This service provides a unified internet connection within federal entities.</p> <p>FEDnet is the main internet service provider for federal entities, which guarantees a service availability by 99.99% throughout the year</p>
<b>Channels</b>	<p>Mobile Application</p> <p>TDRA Website</p>
<b>Payment Channels</b>	Not Available
<b>Terms &amp; conditions</b>	<p>Private dedicated connectivity</p> <p>Active connection with the service provider</p> <p>Attending technical discussions</p>
<b>Required Documents</b>	No documents required

<b>Results Require Office Visit</b>	No
<b>Service package</b>	None
<b>Service Complexity Level</b>	Normal
<b>Service Outcome</b>	Connection to High Performance Internet Gateway
<b>Service Connectivity With Other Services</b>	This service is linked with Private Dedicated Connectivity service
<b>Service Limitation</b>	This service is allocated to federal government entities for work purposes only, and each entity is provided with dedicated Internet Protocol addresses
<b>Service Remark</b>	None