

Government Service Bus (GSB)

About the Service/Feature

It is a system that allows government entities to exchange data smoothly and provide their services in an integrated way. The system meets the customer's needs to get the service without moving from one entity to another.

Service steps

- Step 1** → Log in using your UAE Pass
- Step 2** → Submit the application form
- Step 3** → Fill-in the GSB-Entity Onboarding Request Form. This form identifies the authorized contact point of the entity to access the link portal to consume/approve services on behalf of this entity
- Step 4** → Attach all required documents
- Step 5** → Review the application by a specialized team at the Authority
- Step 6** → Activating the data exchange between the two entities

Category	Variation
Type	Transactional
Expected Time	Enrolling a new entity: 5 working days - Service activation on the platform,: 3-5 working days
Fees	Free of Charge
Audience	Government Sector
About	A system that allows government entities to exchange data smoothly and provide their services in a coherent, integrated way that serves the customer's need to avail government's services without having to go to one government entity to another
Channels	Portal Smart App
Payment Channels	Not Available
Terms & conditions	Provision of ad hoc/ virtual networking Meeting technical requirements
Required Documents	Official approval by both parties "Agreement between the service provider and the consumer" Requisite technical details Filled out GSB-Entity Onboarding Request Form

Results Require Office Visit	No
Service package	No service package
Service Complexity Level	Normal service
Service Outcome	Activating data exchange between governmental and private entities
Service Connectivity With Other Services	The service is linked to Ad hoc networking service and Virtual networking service
Service Limitation	No service limitation
Service Remark	No service remarks