Reporting a Cyber Incident

About the Service/Feature

This service allowed the government entities to report an incident to be investigated by the TDRA team.

Service steps

Step 1 ➜ Login using the UAE Pass

Step 2 ➜ Submit the service application

Step 3 ➜ Fill in the service application form and attach the required documents

Step 4 ➜ Review the application by a specialized at the Authority

Step 5 ➜ Proceed with the Cyber incident response procedures

Step 6 ➜ Obtain a detailed report about the incident

Category	Variation
Type	Transactional
Expected Time	3 - 90 working days
Fees	Free of charge
Audience	Government Sector
About	Providing a cyber-incident response service by investigating the incident and presenting the results/findings/outcome to the government entity requesting the service, in addition to analyzing the indicators of compromise (IoCs) provided by the entity and supplying it with a report on the findings. The service also allows the removal of fraudulent and malicious websites, in cooperation with relevant international authorities
Channels	Portal Smart App
Payment Channels	Not Available
Terms & conditions	No service conditions
Required Documents	Provision of IoCs data

Results Require Office Visit	No
Service package	No service package
Service Complexity Level	Complex service
Service Outcome	- Providing the client with a detailed report on the cyber incident, in addition to the results of the IoCs analysis - Removal of fraudulent and malicious websites
Service Connectivity With Other Services	No linked services
Service Limitation	No service limitation
Service Remark	No service remarks