Inquiry

About the Service/Feature

Inquire about any of TDRA's services or initiatives, or follow-up on existing requests

Service steps

Step 1 → Register using UAE Pass

Step 2 → Fill in the service application form

Step 3 → Attach the supporting documents (if any)

Step 4 → Receive the response to the inquiry from the Authority

Category	Variation
Type	Not available
Expected Time	Immediately using artificial intelligence, One working day according to the submitted request
Fees	Free of Charge
Audience	Individuals, Business, Government Entities, Non-Governmental Organization
About	TDRA provides customers with the ability to inquire about its services, initiatives, or events, or to inquire about the status of of a current request submitted by the customer, or any other inquiries.
Channels	Portal Smart App Contact Center
Payment Channels	Not Available
SDGs Goal	Industry, Innovation And Infrastructure
Terms & conditions	None
Required Documents	Supporting documents of the inquiry (if any)
Results Require Office Visit	No

Service package	None
Service Complexity Level	Express Service
Service Outcome	Reply to customer inquiry
Service Connectivity With Other Services	None
Service Limitation	None
Service Remark	None