

## Information Security Awareness Sessions

### About the Service/Feature

The service provides government entities with awareness lectures on different subjects of cybersecurity. It aims to make the public aware of the best practices in this field and related risks.

### Service steps

- Step 1** → Log in using your UAE Pass account
- Step 2** → Apply for the service
- Step 3** → Fill in the applicant's data table
- Step 4** → Fill in the lecture request form via the lecture booking system
- Step 5** → Review the application by a specialized team at the authority
- Step 6** → The trainer will send the lectures timetable
- Step 7** → If the lecture is given remotely, its link should be sent by the applicant to the trainer
- Step 8** → If the lecture is given face-to-face, details of the lecture location should be sent to the trainer
- Step 9** → Lectures will be arranged according to the schedule set by the trainer

<b>Category</b>	Variation
<b>Type</b>	Transactional
<b>Expected Time</b>	1 working day
<b>Fees</b>	Free of Charge
<b>Audience</b>	Government Sector
<b>About</b>	Provision of awareness lectures to government entities covering various cybersecurity topics, with the aim of introducing attendees to best practices and related risks in this field
<b>Channels</b>	Portal Smart App
<b>Payment Channels</b>	Not Available
<b>Terms &amp; conditions</b>	The customer must fill out the applicant spreadsheet / data table to create a new account in the lecture reservation system

<b>Required Documents</b>	No required documents
<b>Results Require Office Visit</b>	No
<b>Service package</b>	No service package
<b>Service Complexity Level</b>	Normal Service
<b>Service Outcome</b>	Awareness lectures schedule
<b>Service Connectivity With Other Services</b>	No linked services
<b>Service Limitation</b>	<ul style="list-style-type: none"> <li>- Service is only for government entity employees</li> <li>- Lectures are given in Arabic and English</li> <li>- Lecture duration is one hour only</li> <li>- Maximum of 2 lectures per day</li> </ul>
<b>Service Remark</b>	The Authority has 12 topics related to information security