

Email as a Service

About the Service/Feature

Providing Email as a service to government entities, using Microsoft Exchange This service provides a self-portal for entities to manage their mail account

Service steps

- Step 1** → Log in using your UAE Pass account
- Step 2** → Submit a request form
- Step 3** → Fill in the onboarding survey
- Step 4** → TDRA will review the request form and survey
- Step 5** → Receive the service

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| Category | Variation |
| Type | Transactional |
| Expected Time | One working day |
| Fees | Free of charge |
| Audience | Government Entities |
| About | <p>Providing Email as a service to government entities, using Microsoft Exchange</p> <p>This service provides a self-portal for entities to manage their mail account</p> <p>To view FAQ, Click here</p> |
| Channels | <p>Mobile Application</p> <p>TDRA Website</p> |
| Payment Channels | Not Available |
| Terms & conditions | Connection to the Federal Network |
| Required Documents | NA |

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| Results Require Office Visit | No |
| Service package | None |
| Service Complexity Level | Normal |
| Service Outcome | Email |
| Service Connectivity With Other Services | <ul style="list-style-type: none"> - Private Dedicated Connectivity - Default Networking |
| Service Limitation | None |