

## SIM Card Point of Sale Registration

### About the Service/Feature

This service facilitates registration of SIM cards Points of Sale (PoS) in the UAE

### Service steps

- Step 1** → Login using the UAE pass
- Step 2** → Fill in the service application form
- Step 3** → Attach all required documents
- Step 4** → Pay service fees
- Step 5** → The application will be reviewed by a specialized team at the Authority
- Step 6** → Receive the mobile SIM card PoS registration certificate

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| <b>Category</b>               | Variation   |
| <b>Type</b>                   | Transactional   |
| <b>Expected Time</b>          | 1 working day   |
| <b>Fees</b>                   | Application fee: 2,500 AED  |
| <b>Audience</b>               | Business sector   |
| <b>About</b>                  | This service facilitates registration of mobile SIM card Points of Sale (PoS) in the UAE  |
| <b>Channels</b>               | Smart App<br>TDRA Website   |
| <b>Payment Channels</b>       | E-Payment   |
| <b>SDGs Goal</b>              | Industry, Innovation And Infrastructure   |
| <b>Terms &amp; conditions</b> | A valid commercial license including the activity of selling mobile SIM cards is required |

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| <b>Required Documents</b>                       | <p>Valid commercial license including the activity of selling SIM cards</p> <p>Authorization letter</p> <p>Site/location map</p> <p>No-objection certificate (NOC) from telecom service providers</p> <p>Vendor ID cards</p> <p>Proof of installation of surveillance cameras at the PoS/sales outlet</p> |
| <b>Results Require Office Visit</b>             | No  |
| <b>Service package</b>                          | When adding the activity of selling SIM cards with the Department of Economic Development - Abu Dhabi, a certificate of registration as a PoS is obtained within the same service request   |
| <b>Service Complexity Level</b>                 | Normal service  |
| <b>Service Outcome</b>                          | Mobile SIM Card PoS Registration Certificate (valid for 2 years)  |
| <b>Service Connectivity With Other Services</b> | No linked services  |
| <b>Service Limitation</b>                       | For the commercial activity issued by the Department of Economic Development in the Emirate of Abu Dhabi, applying for the service is possible only through it  |
| <b>Service Remark</b>                           | No service remarks  |