Secure Internet

About the Service/Feature

Request the secure internet service and protect your entity against vulnerabilities through FedNet

Service steps

Step 1 → In case it is a new request, it should be through an official communication with TDRA DG.

Step 2 → In case it is an add-on service, it can be sent to FEDnet service desk through the available communication channels.

Category	Variation
Type	Transactional
Expected Time	N/A
Fees	The fee is decided based on service size & management decision.
Audience	Federal Government Entities
About	FEDnet provides Secure Internet Connectivity to Federal Government entities through a dual Internet Service Provider (ISP) Solution allowing for high throughput and redundancy. The Internet Service provides a consolidation of internet connections across Federal Entities. This reduces the perimeter against intruder attacks by limiting the public vulnerability point to just one Internet Gateway, as the FEDnet is the main internet service provider to the federal entities, which leads to 99.99% service availability throughout the year, and saves the entities the service costs. To view FAQ, Click here
Channels	Smart App TDRA Website
Payment Channels	E-Payment E-Dirham
Terms & conditions	Federal Government Entity
Required Documents	New request: official letter to TDRA DG. Add-on service: contact FEDnet service desk. Required information will be gathered after the approval is obtained.

Results Require Office Visit	No