

## Shared Email or Email as a Service (EaaS)

### About the Service/Feature

Providing Email as a service to government entities, using Microsoft Exchange This service provides a self-portal for entities to manage their mail account

### Service steps

- Step 1** → Log in using UAE Pass
- Step 2** → Submit a service request
- Step 3** → Fill in the onboarding survey
- Step 4** → Review the application by a specialized team at the Authority
- Step 5** → Receive the service

<b>Category</b>	Variation
<b>Type</b>	Transactional
<b>Expected Time</b>	1 working day
<b>Fees</b>	Free of charge
<b>Audience</b>	Government Sector
<b>About</b>	Providing Email as a service to government entities, using Microsoft Exchange This service provides a self-portal for entities to manage their mail account
<b>Channels</b>	Portal Smart App
<b>Payment Channels</b>	Not Available
<b>Terms &amp; conditions</b>	Connected to FedNet
<b>Required Documents</b>	No required documents
<b>Results Require Office Visit</b>	No

<b>Service package</b>	No service package
<b>Service Complexity Level</b>	Normal service
<b>Service Outcome</b>	Email
<b>Service Connectivity With Other Services</b>	The service is linked to Ad hoc networking service and Virtual networking service
<b>Service Limitation</b>	No service limitation
<b>Service Remark</b>	No service remarks