

## Accredited Registrar Technical Support Service

### About the Service/Feature

TDRA provides the necessary technical information to the accredited registrars and respond to their inquiries through a specialized team

### Service steps

- Step 1** → Register using UAE Pass
- Step 2** → Send requests and inquiries to the technical support team, including supporting documents (if any)
- Step 3** → Review the application by a specialized team at the Authority
- Step 4** → Get the necessary response and support from the Authority

Category	Auxiliary
Type	Transactional
Expected Time	2 working days
Fees	Free of charge
Audience	Business sector
About	Provides necessary technical support to Accredited Registrars and responses to their inquiries by a dedicated team at TDRA
Channels	Portal
Payment Channels	Not Available
Terms & conditions	The dealer must be a an Accredited Registrar
Required Documents	No required documents
Results Require Office Visit	No
Service package	No service package

<b>Service Complexity Level</b>	Normal service
<b>Service Outcome</b>	Technical support for the accredited registrar
<b>Service Connectivity With Other Services</b>	The service is linked to service "Licensing (of) Accredited Domain Registrars"
<b>Service Limitation</b>	This service is for accredited registrars only
<b>Service Remark</b>	No service remarks