

Providing a Security Incident Management System (SIEM)

About the Service/Feature

Installing a security incident management system in the technical work environments and networks of the government entity, which provides alerts about potential risks, security incidents and vulnerabilities

Service steps

- Step 1** → Log in using UAE Pass
- Step 2** → Submit a service request
- Step 3** → Receive the Rules of Engagement document from TDRA
- Step 4** → Fill in the form and attach the required data
- Step 5** → Review the application by a specialized team at the Authority
- Step 6** → Installing the SIEM

Category	Variation
Type	Transactional
Expected Time	30 working days
Fees	Free of charge
Audience	Government Entities
About	Installing a security incident management system in the technical work environments and networks of the government entity, which provides alerts about potential risks, security incidents and vulnerabilities.
Channels	Portal Mobile Application
Payment Channels	Not Available
Terms & conditions	Integration between the government entity and FedNet
Required Documents	None
Results Require Office Visit	No

Service package	None
Service Complexity Level	Complex Service
Service Outcome	Installing SIEM
Service Connectivity With Other Services	None
Service Limitation	None
Service Remark	The Rules of Engagement document is shared with the concerned persons in the entity, as it contains all the relevant information. In case of other inquiries, TDRA's team can be contacted.