

Phishing Assessment

About the Service/Feature

Measuring the extent to which employees respond to fraudulent messages, by sending fake messages and persuading them to send their private information or open links and attachments. A report is provided to the entity on who opened the email and clicked on the link, and who provided their private information. The report helps in assessing the level of employees awareness on security risks

Service steps

- Step 1** → Log in using UAE Pass
- Step 2** → Submit a service request
- Step 3** → Receive the Rules of Engagement document from TDRA
- Step 4** → Fill in the form and provide the required data
- Step 5** → Processing Phishing Assessment
- Step 6** → Receive employee security awareness report

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| Category | Variation |
| Type | Transactional |
| Expected Time | 11 working days |
| Fees | Free of charge |
| Audience | Government Sector |
| About | Measuring the extent to which employees respond to fraudulent messages, by sending fake messages and persuading them to send their private information or open links and attachments. A report is provided to the entity about who opened the email, clicked the link, and provided their private information. The report helps in understanding the extent of employee awareness of security risks |
| Channels | Portal Smart App |
| Payment Channels | Not Available |
| Terms & conditions | Allowing TDRA access to the network and servers of the government entity requesting the service |
| Required Documents | Availability of email data and information for the study sample from staff of the government entity requesting the service |

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| Results Require Office Visit | No |
| Service package | No service package |
| Service Complexity Level | Complex service |
| Service Outcome | Employee security risk awareness assessment report |
| Service Connectivity With Other Services | No linked services |
| Service Limitation | No service limitation |
| Service Remark | The Rules of Engagement document is shared with persons concerned in the entity, as the document contains information requested from the entity. In case of further questions, the relevant team in TDRA can be reached |