

Requesting Addition of New Service to Existing License

About the Service/Feature

This service aims to add a new (qualified) trust service or trust service to a valid TSP or (Q)TSP license.

Service steps

- Step 1** → Submit the application through the Service Delivery Channels
- Step 2** → Fill in the application form and provide the required data
- Step 3** → Pay service fees through the available payment channels
- Step 4** → Receive and review the application by a specialized team at the Authority
- Step 5** → Obtain the license

Category	Variation
Type	Transactional
Expected Time	Within 30 days of application completion date
Fees	<p>New license application fee: 10,000 AED (one-time, regardless of the number of services)</p> <p>License issuance fee for providing a Trust Service: 12,000 AED (per service, as per Fees Regulation)</p> <p>License issuance fee for providing a Qualified Trust Service: 15,000 AED (per service, as per Fees Regulation)</p> <p>The Authority applies a proportional fee calculation mechanism for adding a service to an active license, provided that the added service license fee is not less than 1,000 AED, regardless of the remaining license duration</p>
Audience	<p>Business Sector</p> <p>Government Sector</p>
About	This service is intended/designed to allow for the addition of a new (Qualified) Trust Service to a valid license of (Qualified) Trust Service Providers
Channels	<p>Portal</p> <p>Smart App</p> <p>Email</p>
Payment Channels	<p>E-Payment</p> <p>Bank Transfer</p>

Terms & conditions	<p>The application fee is non-refundable regardless of the final outcome of the application, whether being granted or denied</p> <p>TDRA may reject/deny/refuse the request if the requirements are not completed within 60 days from request submission/filing date</p> <p>If approved, the (new) service is added to the valid license without changing the license expiration date</p> <p>If the licensing application is approved, the license is to be issued in return for advance payment of the license issuance fee based on the number and type of services under the Fees Regulation</p>
Required Documents	No required documents
Results Require Office Visit	No
Service package	Trust Service Provider License
Service Complexity Level	Complex service
Service Outcome	<ul style="list-style-type: none"> - TSP license - QTSP license - Amendment to the UAE Trusted List
Service Connectivity With Other Services	The service is linked to "Issuance of TSP License" service
Service Limitation	TSPs and QTSPs licensed by TDRA
Service Remark	No service remarks