

Inquiry

About the Service/Feature

Inquire about any of TDRA's services or initiatives, or follow-up on existing requests

Service steps

- Step 1** → Login using the UAE Pass
- Step 2** → Fill in the service application form and attach supporting documents (if any)
- Step 3** → Receive the response to the inquiry from the Authority

Category	Variation
Type	Not available
Expected Time	Immediately using artificial intelligence, One working day according to the submitted request
Fees	Free of charge
Audience	Individuals Business Sector Government Sector Non-Governmental Organization
About	TDRA provides customers with the ability to inquire about its services, initiatives, or events, or to inquire about the status of an already submitted service request, or any other inquiries.
Channels	Portal Smart App Contact Center
Payment Channels	Not Available
SDGs Goal	Industry, Innovation And Infrastructure
Terms & conditions	No service conditions
Required Documents	Supporting documents of the inquiry (if any)

Results Require Office Visit	No
Service package	No service package
Service Complexity Level	Express service
Service Outcome	Respond to customer inquiry
Service Connectivity With Other Services	No linked services
Service Limitation	No service limitation
Service Remark	No service remarks