

Inquiry

About the Service/Feature

Inquire about any of TDRA's services or initiatives, or follow-up on existing requests

Service steps

- Step 1** → Log in using UAEPass (for digital channels)
- Step 2** → Fill-in the required information and attach the supportive documents (if available)
- Step 3** → Receive TDRA's response

Category	Variation
Type	Not available
Expected Time	- Immediately using artificial intelligence -One working day according to the nature of the request
Fees	Free
Audience	Individuals, businesses, government entities, non-governmental organizations
About	TDRA provides customers with the ability to inquire about its services, initiatives, or events, or to inquire about the status of an already submitted service request, or any other inquiries.
Channels	Mobile Application TDRA Website Call Center
Payment Channels	Not Available
SDGs Goal	Industry, Innovation And Infrastructure
Terms & conditions	None
Required Documents	Supporting documents of the inquiry (if any)
Results Require Office Visit	No

Service package	None
Service Complexity Level	Express
Service Outcome	Respond to customer inquiry
Service Connectivity With Other Services	None
Service Limitation	n/a
Service Remark	None