Government Service Bus (GSB)

About the Service/Feature

It is a system that allows government entities to exchange data smoothly and provide their services in an integrated way. The system meets the customer's needs to get the service without moving from one entity to another.

Service steps

Step 1 → Log in using your UAE Pass

Step 2 → Submit the application form

Step 3 → Fill-in the GSB-Entity Onboarding Request Form. This form identifies the authorized contact point of the entity to access the link portal to consume/approve services on behalf of this entity

Step 4 → Attach all required documents

Step 5 → Review the application by a specialized team at the Authority

Step 6 → Activating the data exchange between the two entities

Category	Variation
Type	Transactional
Expected Time	Adding new entity: 5 working days - Activating a service on the system: 3 to 5 working days
Fees	Free of Charge
Audience	Government Entities
About	It is a system that allows government entities to exchange data smoothly and provide their services in an integrated way. The system meets the customer's needs to get the service without moving from one entity to another
Channels	Portal Mobile Application
Payment Channels	Not Available
Terms & conditions	Availability of Private Dedicated Connectivity/Default Networking Fulfilling technical requirements

Required Documents	Official approval of the two entities "An agreement between the service provider and the consumer" Necessary technical details Filling the GSB-Entity Onboarding Request Form
Results Require Office Visit	No
Service package	None
Service Complexity Level	Normal Service
Service Outcome	Activating the exchange of data between government and private entities
Service Connectivity With Other Services	The service is linked to "Private Dedicated Connectivity" service and "Default Networking" service
Service Limitation	None
Service Remark	None