

Shared Email or Email as a Service (EaaS)

About the Service/Feature

Providing Email as a service to government entities, using Microsoft Exchange This service provides a self-portal for entities to manage their mail account

Service steps

- Step 1** → Login using the UAE Pass
- Step 2** → Submit the service application
- Step 3** → Fill in the organization listing questionnaire
- Step 4** → Review the application and questionnaire by a specialized team at the Authority
- Step 5** → Get the the service outcome

Category	Variation
Type	Transactional
Expected Time	1 working day
Fees	Free of charge
Audience	Government Sector
About	Providing Email as a service to government entities, using Microsoft Exchange. This service provides a self-portal for entities to manage their mail account
Channels	Portal Smart App
Payment Channels	Not Available
Terms & conditions	Connected to FedNet
Required Documents	No required documents
Results Require Office Visit	No

Service package	No service package
Service Complexity Level	Normal service
Service Outcome	Email
Service Connectivity With Other Services	The service is linked to Ad hoc networking service and Virtual networking service
Service Limitation	No service limitation
Service Remark	No service remarks