

# Report a Cyber Incident

## About the Service/Feature

This service allowed the government entities to report an incident to be investigated by the TDRA team.

### Service steps

- Step 1** → Log in using UAE Pass
- Step 2** → Submit a service request
- Step 3** → Fill-in the form and provide the required data
- Step 4** → TDRA will the submitted request and data provided
- Step 5** → Processing the cyber incident response
- Step 6** → Receiving a detailed report about the incident

<b>Category</b>	Variation
<b>Type</b>	Transactional
<b>Expected Time</b>	3 - 90 working days
<b>Fees</b>	Free of charge
<b>Audience</b>	Government entities
<b>About</b>	Providing a cyber-incident response service by investigating the incident and presenting the results to the government entity requesting the service, in addition to analyzing the IOCs provided by the entity and providing a report on the findings. The service also allows the removal of fraudulent and harmful websites in cooperation with the competent international authorities
<b>Channels</b>	Not Available
<b>Payment Channels</b>	Not Available
<b>Terms &amp; conditions</b>	None
<b>Required Documents</b>	Providing IOCs data
<b>Results Require Office Visit</b>	No

<b>Service package</b>	None
<b>Service Complexity Level</b>	Complex
<b>Service Outcome</b>	- Providing the customer with a detailed report on the cyber incident in addition to the results of the IOCs analysis - Removing fraudulent and malicious websites
<b>Service Connectivity With Other Services</b>	None
<b>Service Limitation</b>	None
<b>Service Remark</b>	None