

## mSurvey

### About the Service/Feature

The service provides a tool for composing surveys for the government entity. That tool enables the entity to reach the target audience and allows the public to provide their opinions easily and transparently.

### Service steps

- Step 1** → Login using the UAE Pass
- Step 2** → Submit the service application
- Step 3** → Attach all required documents
- Step 4** → Review the application by a specialized team at the Authority
- Step 5** → Activate the mSurvey system account and receive the account details

<b>Category</b>	Variation
<b>Type</b>	Transactional
<b>Expected Time</b>	1 working day
<b>Fees</b>	Free of Charge
<b>Audience</b>	Government Sector
<b>About</b>	Provision of a tool for building/constructing surveys for government entities interested in conducting opinion polls, enabling such entities to reach the target audience and allowing the public to express their views easily and transparently
<b>Channels</b>	Portal Smart App
<b>Payment Channels</b>	Not Available
<b>Terms &amp; conditions</b>	No previous account of the government entity on the platform
<b>Required Documents</b>	Entity's logo
<b>Results Require Office Visit</b>	No

<b>Service package</b>	No service package
<b>Service Complexity Level</b>	Normal service
<b>Service Outcome</b>	mSurvey tool
<b>Service Connectivity With Other Services</b>	No linked services
<b>Service Limitation</b>	No service limitation
<b>Service Remark</b>	The smart database can be consulted at any time to use preset/ready-made questionnaires/surveys or create a new one. It also gives decision makers the ability to analyze results/findings and statistics after conducting questionnaires/surveys