Government Service Bus (GSB)

About the Service/Feature

It is a system that allows government entities to exchange data smoothly and provide their services in an integrated way. The system meets the customer's needs to get the service without moving from one entity to another.

Service steps

Step 1 → Login using the UAE Pass

Step 2 → Submit the service application

Step 3 → Fill-in the GSB-Entity Onboarding Request Form, which specifies the entity's authorized point of contact to access the Link Portal to consume / approve services on behalf of such entity

Step 4 → Attach all required documents

Step 5 → Review the application by a specialized team at the Authority

Step 6 → Activate data exchange between the two entities

Category	Variation
Type	Transactional
Expected Time	3-5 working days
Fees	Free of Charge
Audience	Government Sector
About	A system that allows government entities to exchange data smoothly and provide their services in a coherent, integrated way that serves the customer's need to avail government's services without having to go to one government entity to another
Channels	Smart App TDRA Website
Payment Channels	Not Available
Terms & conditions	Provision of ad hoc/ virtual networking Meeting technical requirements
Required Documents	Official approval by both parties "Agreement between the service provider and the consumer" Requisite technical details Filled out GSB-Entity Onboarding Request Form

Results Require Office Visit	No
Service package	No service package
Service Complexity Level	Normal service
Service Outcome	Activating data exchange between governmental and private entities
Service Connectivity With Other Services	The service is linked to "Private Dedicated Connectivity" and "Default Networking" services
Service Limitation	No service limitation
Service Remark	No service remarks