Customs Release Permit for Telecommunication Devices

About the Service/Feature

Through this service, TDRA issues custom release permits for telecommunications equipment in the UAE

Service steps

Step 1 → Login using the UAE Pass

Step 2 → Fill in the service application form and attach all required documents

Step 3 → The application will be reviewed by a specialized team at the Authority

Step 4 → Obtain the customs release permit

Category	Variation
Type	Transactional
Expected Time	1 working hour
Fees	Free of Charge
Audience	Individuals Business sector Government sector
About	Through this service, TDRA issues customs release permits for telecommunications equipment in the UAE. **To view the Type Approval Policy, please click here.**
Channels	Smart App TDRA Website
Payment Channels	Not Available
SDGs Goal	Industry, Innovation And Infrastructure
Terms & conditions	For individuals: A device compatible with the technical requirements adopted by TDRA and published on its website For companies: The company is registered with TDRA, and the devices are certified by TDRA

Required Documents	Documents required of individuals: Customs documents of the shipment Technical specifications of the devices Documents required of businesses: The approved device in the company's account Customs declaration Bill of lading Device specifications Shipping lists or invoices - As for companies wishing to participate in exhibitions held within the country, whether the companies are from abroad or inside the country, they must adhere to the following: Obtaining a letter from the organizer indicating that the company concerned is participating in the exhibition organized, together with specifying the exhibition name, venue, date, and the company's platform number A letter of undertaking from the company addressed to TDRA mentioning that the equipment will be returned to its source following the exhibition's end
Results Require Office Visit	No
Service package	No service package
Service Complexity Level	Express service
Service Outcome	Customs release permit
Service Connectivity With Other Services	The service is linked to "Register Telecom Supplier" service and "Register and Approve Telecommunication Equipment" service
Service Limitation	The service is requested by: - individuals wanting to import telecom equipment for personal use - Manufacturers and suppliers of telecom equipment in the State, and registered with TDRA - Governments and companies wishing to participate in exhibitions held within the State (whether the companies are from abroad or within the State)
Service Remark	Types of Customs Clearance Permits: - Customs Clearance Permit for Commercial Purposes - Temporary Customs Clearance Permit - Customs Clearance Permit for Imported Telecommunications Devices for Personal use (Non-Commercial) - Permanent Customs Clearance Permit