

## Government Service Bus (GSB)

### About the Service/Feature

It is a system that allows government entities to exchange data smoothly and provide their services in an integrated way. The system meets the customer's needs to get the service without moving from one entity to another.

### Service steps

- Step 1** → Login using the UAE Pass
- Step 2** → Submit the service application
- Step 3** → Fill-in the GSB-Entity Onboarding Request Form, which specifies the entity's authorized point of contact to access the Link Portal to consume / approve services on behalf of such entity
- Step 4** → Attach all required documents
- Step 5** → Review the application by a specialized team at the Authority
- Step 6** → Activate data exchange between the two entities

<b>Category</b>	Variation
<b>Type</b>	Transactional
<b>Expected Time</b>	3-5 working days
<b>Fees</b>	Free of Charge
<b>Audience</b>	Government Sector
<b>About</b>	A system that allows government entities to exchange data smoothly and provide their services in a coherent, integrated way that serves the customer's need to avail government's services without having to go to one government entity to another
<b>Channels</b>	Smart App TDRA Website
<b>Payment Channels</b>	Not Available
<b>Terms &amp; conditions</b>	Provision of ad hoc/ virtual networking Meeting technical requirements
<b>Required Documents</b>	Official approval by both parties "Agreement between the service provider and the consumer" Requisite technical details Filled out GSB-Entity Onboarding Request Form

<b>Results Require Office Visit</b>	No
<b>Service package</b>	No service package
<b>Service Complexity Level</b>	Normal service
<b>Service Outcome</b>	Activating data exchange between governmental and private entities
<b>Service Connectivity With Other Services</b>	The service is linked to "Private Dedicated Connectivity" and "Default Networking" services
<b>Service Limitation</b>	No service limitation
<b>Service Remark</b>	No service remarks