

Email as a Service

About the Service/Feature

Providing Email as a service to government entities, using Microsoft Exchange This service provides a self-portal for entities to manage their mail account

Service steps

- Step 1** → Log in using your UAE Pass account
- Step 2** → Submit a request form
- Step 3** → Fill in the onboarding survey
- Step 4** → TDRA will review the request form and survey
- Step 5** → Receive the service

Category	Variation
Type	Transactional
Expected Time	One working day
Fees	Free of charge
Audience	Government Entities
About	<p>Providing Email as a service to government entities, using Microsoft Exchange</p> <p>This service provides a self-portal for entities to manage their mail account</p> <p>To view FAQ, Click here</p>
Channels	<p>Mobile Application</p> <p>TDRA Website</p>
Payment Channels	Not Available
Terms & conditions	Connection to the Federal Network
Required Documents	NA

Results Require Office Visit	No
Service package	None
Service Complexity Level	Normal
Service Outcome	Email
Service Connectivity With Other Services	- Private Dedicated Connectivity - Default Networking
Service Limitation	None