

## Email as a Service

### About the Service/Feature

Providing Email as a service to government entities, using Microsoft Exchange This service provides a self-portal for entities to manage their mail account

### Service steps

- Step 1** → Log in using your UAE Pass account
- Step 2** → Submit a request form
- Step 3** → Fill in the onboarding survey
- Step 4** → TDRA will review the request form and survey
- Step 5** → Receive the service

<b>Category</b>	Variation
<b>Type</b>	Transactional
<b>Expected Time</b>	One working day
<b>Fees</b>	Free of charge
<b>Audience</b>	Government Entities
<b>About</b>	<p>Providing Email as a service to government entities, using Microsoft Exchange</p> <p>This service provides a self-portal for entities to manage their mail account</p> <p>To view FAQ, Click <a href="#">here</a></p>
<b>Channels</b>	<p>Mobile Application</p> <p>TDRA Website</p>
<b>Payment Channels</b>	Not Available
<b>Terms &amp; conditions</b>	Connection to the Federal Network
<b>Required Documents</b>	NA

<b>Results Require Office Visit</b>	No
<b>Service package</b>	None
<b>Service Complexity Level</b>	Normal
<b>Service Outcome</b>	Email
<b>Service Connectivity With Other Services</b>	- Private Dedicated Connectivity - Default Networking
<b>Service Limitation</b>	None