

Technical Consultancy Service for Government Entities

About the Service/Feature

This service provides technical consultancy to government entities to solve technical issues via expert technical teams of TDRA. It highlights challenges facing government entities and provides related suggestions and solutions.

Service steps

- Step 1** → Login using the UAE Pass
- Step 2** → Submit the service application
- Step 3** → Review the application by a specialized team at the Authority
- Step 4** → Evaluate and approve the application by the Authority
- Step 5** → Hold a technical meeting with the entity and stakeholders (if needed)
- Step 6** → Get advice and technical response from the Authority

Category	Variation
Type	Transactional
Expected Time	10 working days
Fees	Free of Charge
Audience	Government Sector
About	Provision of technical consultancy to government entities to solve technical issues via relevant teams and experts in TDRA. It highlights challenges facing the entity (based on the requirements that have been recorded) and provides related suggestions and solutions
Channels	Smart App TDRA Website
Payment Channels	Not Available
Terms & conditions	No service conditions
Required Documents	To provide an overview of the requirements and define the scope and purpose of the consultation with the relevant supporting documents attached

Results Require Office Visit	No
Service package	No service package
Service Complexity Level	Complex service
Service Outcome	Getting technical advice and suggested solutions
Service Connectivity With Other Services	No linked services
Service Limitation	This service is for federal government entities only
Service Remark	No service remarks